AMENDED IN ASSEMBLY MAY 7, 2014 AMENDED IN ASSEMBLY APRIL 22, 2014

CALIFORNIA LEGISLATURE—2013-14 REGULAR SESSION

ASSEMBLY BILL

No. 1863

Introduced by Assembly Member Jones (Coauthor: Assembly Member Cooley)

February 19, 2014

An act to amend Sections 1796.12, 1796.14, *1796.17*, 1796.22, 1796.29, 1796.33, 1796.34, 1796.35, 1796.37, 1796.38, 1796.39, 1796.41, 1796.42, 1796.44, 1796.45, 1796.51, 1796.52, 1796.53, 1796.55, 1796.61, and 1769.63 of, and to add Sections 1796.18, 1796.40, *1796.40* and 1796.50 to, the Health and Safety Code, relating to public health.

LEGISLATIVE COUNSEL'S DIGEST

AB 1863, as amended, Jones. Home Care Services Consumer Protection Act.

Existing law establishes the Home Care Services Consumer Protection Act (the act), which provides, on and after January 1, 2015, for the licensure and regulation of home care organizations, as defined, by the State Department of Social Services, and for the registration of home care aides. Violation of the act is a misdemeanor. Existing law requires background clearances for home care aides and home care organizations, as specified. Existing law authorizes any individual that possesses, among other things, a valid Alien Registration Card, and who has submitted an application, to initiate a background examination to be either a registered home care aide or to be a licensed home care organization.

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This bill, commencing January 1, 2016, would make the provisions of the act applicable to *domestic* home care *aide* referral—agencies *organizations*, as defined, including licensure, fees, enforcement and fines, and regulation of registered home care aides having agreements with those agencies *organizations*. By expanding the scope of a crime, this bill would impose a state-mandated local program. The bill would authorize any individual that possesses either a valid Alien Registration Receipt Card or valid Permanent Resident Card to initiate a background examination to be either a registered home care aide or to be a licensed home care organization *or a domestic home care aide referral organization*.

Existing law requires the State Department of Social Services to post any proposed regulations promulgated for purposes of implementing the act on its public Internet Web site no earlier than 10 calendar days prior to the effective date of the proposed rule, as specified.

This bill would instead require the State Department of Social Services to post any proposed regulations promulgated on its public Internet Web site no later than 90 calendar days prior to the effective date of the proposed rule, as specified.

This bill would also correct an erroneous cross-reference.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- SECTION 1. Section 1796.12 of the Health and Safety Code is amended to read:
- 3 1796.12. For purposes of this chapter, the following definitions shall apply:
- 5 (a) "Affiliated home care aide" means an individual, 18 years of age or older, who is employed by a home care organization to provide home care services to a client and is listed on the home 8 care aide registry.
- 9 (b) "Child" or "children" means an individual or individuals 10 under 18 years of age.

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(c) "Client" means an individual who receives home care services from a registered home care aide.

- (d) "Department" means the State Department of Social Services.
 - (e) "Director" means the Director of Social Services.
- (f) "Domestic home care aide referral organization" means an employment agency, as defined in Section 1812.5095 of the Civil Code that provides referrals home care services provided by a registered home care aide to a client, and is licensed pursuant to this chapter.
- (g) "Domestic home care aide referral organization applicant" means an individual, 18 years of age or older, or a firm, partnership, corporation, limited liability company, joint venture, association, or other entity that is requesting to become a domestic home care aide referral organization licensee and the department has received and is processing the complete domestic home care aide referral organization application and nonrefundable application fee.
- (h) "Domestic home care aide referral organization application" means the official form, designated by the department, to request to become a licensed domestic home care aide referral organization.
- (i) "Domestic home care aide referral organization licensee" means an individual, 18 years of age or older, firm, partnership, corporation, limited liability company, joint venture, association, or other entity having the authority and responsibility for the operation of a licensed domestic home care aide referral organization.

(f)

(*j*) "Family member" means any spouse, by marriage or otherwise, child or stepchild, by natural birth or by adoption, parent, brother, sister, half brother, half sister, parent-in-law, brother-in-law, sister-in-law, nephew, niece, aunt, uncle, first cousin, or any person denoted by the prefix "grand" or "great," or the spouse of any of these persons, even if the marriage has been terminated by death or dissolution.

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(k) "Home care aide applicant" means an individual, 18 years of age or older, who is requesting to become an registered home

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1 care aide and the department has received and is processing the 2 individual's complete home care aide application and fees.

(h)

(1) "Home care aide application" means the official form, designated by the department, to request to become a registered home care aide.

(i)

(m) "Home care aide registry" means a department-established and department-maintained Internet Web site of registered home care aides and home care aide applicants, which includes all of the following: the individual's name, registration number, registration status, registration expiration date, and, if applicable, the home care organization to which the affiliated home care aide or affiliated home care aide applicant is associated.

(j)

(n) "Home care organization" means an individual, 18 years of age or older, firm, partnership, corporation, limited liability company, joint venture, association, or other entity that arranges for home care services by an affiliated home care aide to a client, and is licensed pursuant to this chapter.

(k)

(o) "Home care organization application" means the official form, designated by the department, to request to become a licensed home care organization.

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- (p) "Home care organization licensee" means an individual, 18 years of age or older, firm, partnership, corporation, limited liability company, joint venture, association, or other entity having the authority and responsibility for the operation of a licensed home care organization.
- (m) "Home care referral agency" means an employment agency, as defined in Section 1812.5095 of the Civil Code that arranges for home care services provided by a registered home care aide to a client, and is licensed pursuant to this chapter.
- (n) "Home care referral agency applicant" means an individual, 18 years of age or older, or a firm, partnership, corporation, limited liability company, joint venture, association, or other entity that is requesting to become a home care referral agency licensee and the department has received and is processing the complete home

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care referral agency application and nonrefundable application fee.

- (o) "Home care referral agency application" means the official form, designated by the department, to request to become a licensed home care referral agency.
- (p) "Home care referral agency licensee" means an individual, 18 years of age or older, firm, partnership, corporation, limited liability company, joint venture, association, or other entity having the authority and responsibility for the operation of a licensed home care referral agency.
- (q) "Home care services" means nonmedical services and assistance provided by a registered home care aide to a client who, because of advanced age or physical or mental disability, cannot perform these services. These services enable the client to remain in his or her residence and include, but are not limited to, assistance with the following: bathing, dressing, feeding, exercising, personal hygiene and grooming, transferring, ambulating, positioning, toileting and incontinence care, assisting with medication that the client self-administers, housekeeping, meal planning and preparation, laundry, transportation, correspondence, making telephone calls, shopping for personal care items or groceries, and companionship. This subdivision shall not authorize a registered home care aide to assist with medication that the client self-administers that would otherwise require administration or oversight by a licensed health care professional.
- (r) "Independent home care aide" means an individual, 18 years of age or older, who is not employed by a home care organization, but who is listed on the home care aide registry and is providing home care services through a direct agreement with a client.
- (s) "Registered home care aide" means an affiliated home care aide or independent home care aide, 18 years of age or older, who is listed on the home care aide registry. A registered home care aide may work as an affiliated home care aide and as an independent home care aide, but not at the same time.
- SEC. 2. Section 1796.14 of the Health and Safety Code is amended to read:
- 1796.14. (a) Individuals who are not employed by a home care organization but who provide home care services to a client may be listed on the home care aide registry.

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(b) An affiliated home care aide and independent home care aide shall be listed on the home care aide registry prior to providing home care services to a client. A home care aide shall be listed on the registry prior to being referred by a home care referral agency to a client.

- (c) An individual providing home care services to a child is exempt from any requirement to be listed on the home care aide registry if the individual is one of the following:
 - (1) A family member of the child.
 - (2) A guardian of the child.
- (3) A conservator of the child.
- (4) A foster parent of the child, in a foster family home, as defined in paragraph (5) of subdivision (a) of Section 1502, or a certified family home, as defined in subdivision (d) of Section 1506.
- (5) Nonrelative extended family member, as defined in Section 362.7 of the Welfare and Institutions Code.
- (6) Providing home care services in a facility in which only Indian children who are eligible under the federal Indian Child Welfare Act (25 U.S.C. 1901 et seq.) are placed and is one of the following:
- (A) An extended family member of the Indian child, as defined in Section 1903 of Title 25 of the United States Code.
- (B) A foster home that is licensed, approved, or specified by the Indian child's tribe pursuant to Section 1915 of Title 25 of the United States Code.
- (7) Providing home care services as part of his or her job duties through one of the following entities:
- (A) A home health agency licensed under Chapter 8 (commencing with Section 1725).
- (B) A hospice licensed under Chapter 8.5 (commencing with Section 1745).
- (C) A health facility licensed under Chapter 2 (commencing 33 34 with Section 1250). 35
 - (D) Any clinic licensed under Sections 1204 or 1204.1.
- (E) A county providing in-home supportive services pursuant 36
- 37 to Article 7 (commencing with Section 12300) of Chapter 3 of
- Part 3 of Division 9 of the Welfare and Institutions Code, without 38
- regard to whether the county provides these services as a public 39

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authority or through a nonprofit consortium established pursuant to Section 12301.6 of the Welfare and Institutions Code.

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- (F) A home medical device retail facility licensed under Section 111656.
- 5 (G) An organization vendored or contracted through a regional 6 center or the State Department of Developmental Services pursuant to the Lanterman Developmental Disabilities Services Act 8 (Division 4.5 (commencing with Section 4500) of the Welfare and Institutions Code) and the California Early Intervention Services 10 Act (Title 14 (commencing with Section 95000) of the Government Code) to provide services and supports for persons with 12 developmental disabilities, as defined in Section 4512 of the 13 Welfare and Institutions Code, when funding for those services is 14 provided through the State Department of Developmental Services and more than 50 percent of the recipients of the home care services 16 provided by the organization are persons with developmental 17 disabilities.
 - (H) A community care facility as licensed under Chapter 3 (commencing with Section 1500), a residential care facility for persons with special health care needs licensed under Chapter 3.01 (commencing with Section 1568.01), a residential care facility for the elderly licensed under Chapter 3.2 (commencing with Section 1569), or a child day care licensed under Chapter 3.4 (commencing with Section 1596.70).
 - (I) Any alcoholism or drug abuse recovery or treatment facility as defined by Section 11834.02.
 - (J) Any other entity providing services similar to those described in this paragraph, as determined by the director.
 - (8) Providing services authorized pursuant to Section 2731 of the Business and Professions Code.
 - (d) (1) Home care aides shall not include individuals who are providing home care services as part of their job duties through one of the following entities:
 - (A) Services authorized to be provided by a licensed home health agency under Chapter 8 (commencing with Section 1725).
 - (B) Services authorized to be provided by a licensed hospice pursuant to Chapter 8.5 (commencing with Section 1745).
- 38 (C) Services authorized to be provided by a licensed health facility pursuant to Chapter 2 (commencing with Section 1250). 39

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1 (D) In-home supportive services provided pursuant to Article 2 7 (commencing with Section 12300) of Chapter 3 of Part 3 of 3 Division 9 of the Welfare and Institutions Code.

- (E) Services authorized to be provided by one of the following:
- 5 (i) A licensed residential care facility for the elderly pursuant to Chapter 3.2 (commencing with Section 1569).
- 7 (ii) A licensed community care facility pursuant to Chapter 3 8 (commencing with Section 1500).
 - (iii) A licensed residential care facility for persons with chronic life-threatening illness pursuant to Chapter 3.01 (commencing with Section 1568.01).
 - (iv) A licensed facility, pursuant to the California Child Day Care Act (Chapter 3.4 (commencing with Section 1596.70)), which includes day care centers under Chapter 3.5 (commencing with Section 1596.90) and family day care homes under to Chapter 3.6 (commencing with Section 1597.30).
 - (2) Home care aides shall not include individuals providing services authorized to be provided pursuant to Section 2731 of the Business and Professions Code.
 - SEC. 3. Section 1796.17 of the Health and Safety Code is amended to read:
 - 1796.17. A home care organization *or a domestic home care aide referral organization* shall not include the following:
 - (a) A home health agency licensed under Chapter 8 (commencing with Section 1725).
 - (b) A hospice licensed under Chapter 8.5 (commencing with Section 1745).
 - (c) A health facility licensed under Chapter 2 (commencing with Section 1250).
 - (d) A county providing in-home supportive services pursuant to Article 7 (commencing with Section 12300) of Chapter 3 of Part 3 of Division 9 of the Welfare and Institutions Code, without regard to whether the county provides these services as a public authority or through a nonprofit consortium established pursuant to Section 12301.6 of the Welfare and Institutions Code.
- 36 (e) A home medical device retail facility licensed under Section 37 111656.
- 38 (f) An organization vendored or contracted through a regional 39 center or the State Department of Developmental Services pursuant 40 to the Lanterman Developmental Disabilities Services Act

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- (Division 4.5 (commencing with Section 4500) of the Welfare and 1
- 2 Institutions Code) and the California Early Intervention Services
- 3 Act (Title 14 (commencing with Section 95000) of the Government
- 4 Code) to provide services and supports for persons with
- 5 developmental disabilities, as defined in Section 4512 of the 6
- Welfare and Institutions Code, when funding for those services is
- 7 provided through the State Department of Developmental Services
- 8 and more than 50 percent of the recipients of the home care services
- provided by the organization are persons with developmental 10 disabilities.

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- (g) An employment agency, as defined in Section 1812.5095 of the Civil Code, that procures, offers, refers, provides, or attempts to provide an independent home care aide who provides home care services clients, except that an employment agency meeting this description may be a domestic home care aide referral organization.
- (h) A residential care facility for the elderly licensed under Chapter 3.2 (commencing with Section 1569).
- (i) A community care facility licensed under Chapter 3 (commencing with Section 1500), or a residential care facility for persons with chronic life-threatening illness licensed under Chapter 3.01 (commencing with Section 1568.01).
- (i) An person or organization performing activities that fall under the jurisdiction of a child day care facility licensed under Chapter 3.4 (commencing with Section 1596.70), a day care center licensed under Chapter 3.5 (commencing with Section 1596.60), or a family day care home licensed under Chapter 3.6 (commencing with Section 1597.30).
- SEC. 3. Section 1796.18 is added to the Health and Safety Code, immediately following Section 1796.17, to read:
 - 1796.18. (a) A home care referral agency does not include any of the following:
- (1) A home health agency licensed under Chapter 8 (commencing with Section 1725).
- (2) A hospice licensed under Chapter 8.5 (commencing with Section 1745).
- 37 (3) A health facility licensed under Chapter 2 (commencing 38 with Section 1250).
- (4) A county providing in-home supportive services pursuant 39 40 to Article 7 (commencing with Section 12300) of Chapter 3 of

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1 Part 3 of Division 9 of the Welfare and Institutions Code, without

- 2 regard to whether the county provides these services as a public
- 3 authority or through a nonprofit consortium established pursuant
- 4 to Section 12301.6 of the Welfare and Institutions Code.
- (5) A home medical device retail facility licensed under Section111656.
- 7 (6) An organization vendored or contracted through a regional 8 center or the State Department of Developmental Services pursuant 9 to the Lanterman Developmental Disabilities Services Act (Division 4.5 (commencing with Section 4500) of the Welfare and 10 Institutions Code) and the California Early Intervention Services 11 Act (Title 14 (commencing with Section 95000) of the Government 12 13 Code) to provide services and supports for persons with developmental disabilities, as defined in Section 4512 of the 14 15 Welfare and Institutions Code, when funding for those services is provided through the State Department of Developmental Services 16 17 and more than 50 percent of the recipients of the home care services provided by the organization are persons with developmental 18
 - (7) A home care organization.

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disabilities.

- (8) A community care facility licensed under Chapter 3 (commencing with Section 1500), or a residential care facility for persons with chronic life-threatening illness licensed under Chapter 3.01 (commencing with Section 1568.01), a residential care facility for the elderly licensed under Chapter 3.2 (commencing with Section 1569), or a facility licensed under the California Child Day Care Act (Chapter 3.4 (commencing with Section 1596.70)), which includes day care centers under Chapter 3.5 (commencing with Section 1596.90) and family day care homes pursuant to Chapter 3.6 (commencing with Section 1597.30).
- 31 (9) An alcoholism or drug abuse recovery or treatment facility as defined in Section 11834.02.
 - (10) Providing services authorized pursuant to Section 2731 of the Business and Professions Code.
 - (11) A clinic licensed under Section 1204 or 1204.1.
- 36 (12) A nonrelative extended family member, as defined in Section 362.7 of the Welfare and Institutions Code.
- 38 (13) A facility that provides home care services in which only 39 Indian children who are eligible under the federal Indian Child

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Welfare Act (25 U.S.C. 1901 et seq.) are placed and is one of the following:

- (A) An extended family member of the Indian child, as defined in Section 1903 of Title 25 of the United States Code.
- (B) A foster home that is licensed, approved, or specified by the Indian child's tribe pursuant to Section 1915 of Title 25 of the United States Code.
- (b) In the event of conflict between this chapter and a provision listed in subdivision (a), the provision in subdivision (a) shall control.
- SEC. 4. Section 1796.22 of the Health and Safety Code is amended to read:
- 1796.22. Any individual who has submitted an application and who possesses any one of the following identification cards may initiate a background examination to be a registered home care aide:
 - (a) A valid California driver's license.

- (b) A valid identification card issued by the Department of Motor Vehicles.
- (c) A valid Alien Registration Receipt Card or valid Permanent Resident Card.
- (d) In the case of a person living in a state other than California, a valid numbered photo identification card issued by an agency of the state other than California.
- SEC. 5. Section 1796.29 of the Health and Safety Code is amended to read:
- 1796.29. The department shall do both of the following in the administration of the home care aide registry:
- (a) Establish and maintain on the department's Internet Web site the registry of registered home care aides and home care aide applicants.
- (1) To expedite the ability of a consumer to search and locate a registered home care aide or home care aide applicant, the Internet Web site shall enable consumers to look up the registration status by providing the registered home care aide's or home care aide applicant's name, registration number, registration status, and registration expiration date.
- (2) The Internet Web site shall not provide any additional, individually identifiable information about a registered home care aide or home care aide applicant. The department may request and

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1 may maintain additional information for registered home care aides 2 or home care aide applicants, as necessary for the administration 3 of this chapter, which shall not be publicly available on the home 4 care aide registry.

- (3) The Internet Web site shall distinguish between an affiliated and independent home care aide for purposes of informing potential consumers and the public of the differences between the two classifications.
- (b) Update the home care registry upon receiving notification from a home care organization *or a domestic home care aide referral organization* that an affiliated *the* home care aide is no longer employed by *or associated with* the home care organization.
- (c) To expedite the ability of a home care referral agency to search and locate a registered home care aide or home care aide applicant, the registry shall enable home care referral agencies to look up registration status by providing the registered home care aide or home care aide applicant's name, registration number, registration status, and registration expiration date.
- SEC. 6. Section 1796.33 of the Health and Safety Code is amended to read:
- 1796.33. An individual who has submitted an application and who possesses any one of the following identification cards may initiate a background examination to be a licensed home care organization or a licensed *domestic* home care *aide* referral agency organization:
 - (a) A valid California driver's license.
- (b) A valid identification card issued by the Department of Motor Vehicles.
- (c) A valid Alien Registration Receipt Card or valid Permanent Resident Card.
- (d) In the case of a person living in a state other than California, a valid numbered photo identification card issued by an agency of the state other than California.
- SEC. 7. Section 1796.34 of the Health and Safety Code is amended to read:
- 1796.34. (a) In order to obtain a home care organization license
- or a *domestic* home care *aide* referral agency *organization* license, the following individual or individuals shall consent to the
- 39 background examination described in Section 1796.23:

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(1) The owner or owners of the applicant, if the owners are individuals.

- (2) If the owner of the applicant is a corporation, limited liability company, joint venture, association, or other entity, an individual having a 10-percent or greater interest in that entity.
- (b) A person who is a current licensee or employee in a facility licensed by the department, a certified foster parent, a certified administrator, or a registered TrustLine provider may transfer his or her current criminal record clearance or exemption for purposes of licensure as a home care referral agency under this chapter pursuant to subdivision (h) of Section 1522. The person shall, instead, submit to the department, along with the person's application, a copy of his or her identification card, as required pursuant to Section 1796.33, and a-signed declaration verifying the person's identity that is signed under penalty of perjury.
- SEC. 8. Section 1796.35 of the Health and Safety Code is amended to read:
- 1796.35. (a) A person or a private or public organization, with the exception of a county providing in-home supportive services pursuant to Article 7 (commencing with Section 12300) of Chapter 3 of Part 3 of Division 9 of the Welfare and Institutions Code, and the exceptions provided for in subdivision (c), shall not do any of the following, unless it is a licensed home care organization under this chapter:
- (1) Represent himself, herself or itself to be a home care organization by name, advertising, soliciting, or any other presentments to the public, or in the context of services within the scope of this chapter, imply that he, she, or it is licensed to provide those services or to make any reference to employee bonding in relation to those services.
- (2) Use the terms "home care organization," "home care," "in-home care," or any combination of those terms, within its name.
- (b) A person or a private or public organization, with the exception of a county providing in-home supportive services pursuant to Article 7 (commencing with Section 12300) of Chapter 3 of Part 3 of Division 9 of the Welfare and Institutions Code, and the exceptions provided for in subdivision (c), shall not do any of the following, unless it is a licensed *domestic* home care *aide* referral-agency *organization* under this chapter:

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(1) Represent himself, herself, or itself to be a *domestic* home care *aide* referral—agency *organization* by name, advertising, soliciting, or any other presentment to the public, or in the context of services within the scope of this chapter, imply that he, she, or it is licensed to provide those services or to make any reference to employment agency or bonding in relation to those services.

- (2) Use the terms—"home "domestic home care aide referral agency," organization," "home care—agency," organization," "home care," "in-home care," or any combination of those terms, within its name.
- (c) (1) This section does not apply to a county providing in-home supportive services pursuant to Article 7 (commencing with Section 12300) of Chapter 3 of Part 3 of Division 9 of the Welfare and Institutions Code.
- (2) Subdivision (a) does not apply to a *domestic* home care *aide* referral-agency *organization*.
- (3) Subdivision (b) does not apply to a home care organization. SEC. 9. Section 1796.37 of the Health and Safety Code is amended to read:
- 1796.37. (a) A home care organization or *domestic* home care *aide* referral—agency *organization* that has its principal place of business in another state, in addition to the other requirements of this chapter, before arranging for home care services provided by a registered home care aide to a client in the state, shall comply with all of the following:
 - (1) Have an office in California.
- (2) Maintain all pertinent records of the operation in California at the California office. All records shall be available to review, copy, audit, and inspect by the licensing agency.
- (b) If the home care organization or *domestic* home care *aide* referral—agency *organization* is a foreign corporation, foreign limited liability company, foreign limited partnership, foreign association, or a foreign limited liability partnership, as defined in Sections 170, 171, 171.03, 171.05, and 16101 of the Corporations Code, before arranging for home care services provided by a registered home care aide to a client in the state, the home care organization or *domestic* home care *aide* referral—agency *organization* shall have an office in California and shall comply with both of the following:

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(1) Register with the Secretary of State to conduct intrastate business in California.

- (2) Maintain all pertinent records of the operation in California at the California office. All records shall be available to review, copy, audit, and inspect by the licensing agency.
- SEC. 10. Section 1796.38 of the Health and Safety Code is amended to read:
- 1796.38. (a) The department shall issue a home care organization license to an individual or other entity that satisfies all of the requirements set forth in this chapter, including all of the following:
- (1) Files a home care organization application, including the fees required pursuant to Section 1796.49.
- (2) Submits proof of general and professional liability insurance in the amount of at least one million dollars (\$1,000,000) per occurrence and three million dollars (\$3,000,000) in the aggregate.
- (3) Submits proof of a valid workers' compensation policy covering its affiliated home care aides. The proof shall consist of the policy number, the effective and expiration dates of the policy, and the name and address of the policy carrier.
- (4) Provides the department, upon request, with a complete list of its affiliated home care aides, and proof that each satisfies the requirements of Section 1796.34.
- (5) The owner or owners of the home care organization pass a background examination, as required pursuant to Section 1796.34.
- (6) The applicant does not have any outstanding fees or civil penalties due to the department.
- (b) The department shall issue a *domestic* home care *aide* referral agency *organization* license to a *domestic* home care *aide* referral agency *organization* applicant that satisfies the requirements set forth in this chapter, including all of the following:
- (1) Files a complete *domestic* home care *aide* referral-agency *organization* application, including the fees required pursuant to Section 1796.50.
- (2) Submits proof of general and professional liability insurance in the amount of at least one million dollars (\$1,000,000) per occurrence and three million dollars (\$3,000,000) in the aggregate.
- (3) Submits evidence of compliance with the bond requirements, in accordance with Section 1812.503 of the Civil Code.

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(4) The owner or owners of the *domestic* home care *aide* referral agency *organization* pass a background examination, as required pursuant to Section 1796.34.

- (5) The applicant does not have any outstanding fees or civil penalties due to the department.
- SEC. 11. Section 1796.39 of the Health and Safety Code is amended to read:
- 1796.39. (a) A licensee shall renew the home care organization license or *domestic* home care *aide* referral *organization* license every two years.
- (b) Renewal shall be conditioned upon the licensee doing both of the following:
- (1) Submitting a complete renewal application form and payment of fees, both of which shall be postmarked on or before the expiration of the license.
- (2) Continuing to satisfy the requirements set forth in this chapter, and cooperating with the department in the completion of the renewal process.
- (c) Failure of the licensee to cooperate may result in the withdrawal of the license renewal application. "Failure to cooperate" means that the information described in this chapter and in any rules and regulations promulgated under this chapter has not been provided, or not provided in the form requested by the department, or both.
- SEC. 12. Section 1796.40 is added to the Health and Safety Code, immediately following Section 1796.39, to read:
- 1796.40. (a) A *domestic* home care *aide* referral—agency *organization* shall be separately licensed.
- (b) Nothing in this chapter shall prevent a licensee from obtaining more than one *domestic* home care *aide* referral-agency *organization* license or obtaining a *domestic* home care *aide* referral-agency *organization* license in addition to other licenses issued by the department, or both.
- 34 SEC. 13. Section 1796.41 of the Health and Safety Code is 35 amended to read:
- 36 1796.41. (a) A home care organization licensee and a *domestic* 37 home care *aide* referral agency *organization* licensee shall do both 38 of the following:

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(1) Post its license and business hours in its place of business in a conspicuous location, visible both to clients and affiliated home care aides.

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- (2) Report any suspected or known adult abuse as required by Section 15630 of the Welfare and Institutions Code and suspected or known child abuse as required by Sections 11164 to 11174.3, inclusive, of the Penal Code. A copy of each suspected abuse report shall be maintained and available for review by the department during normal business hours.
- (b) In addition to the requirements of subdivision (a), a home care organization licensee shall do both of the following:
- (1) Maintain and abide by a valid workers' compensation policy covering its affiliated home care aides.
- (2) Maintain and abide by an employee dishonesty bond, including third-party coverage, with a minimum limit of ten thousand dollars (\$10,000).
- (c) In addition to the requirements of subdivision (a), a *domestic* home care aide referral agency organization shall comply do both of the following:
- (1) Comply with the bond requirements included in Section 1812.503 of the Civil Code.
- (2) Inform, both orally and in writing, a prospective customer seeking a referral of an independent home care aide of the disclosures required pursuant to Section 1812.5095 of the Civil Code.
- SEC. 14. Section 1796.42 of the Health and Safety Code is amended to read:
- 1796.42. (a) Home care organizations that employ affiliated home care aides and home care referral agencies that refer registered home care aides shall ensure the home care aides are cleared on the home care aide registry before placing the individual in direct contact with clients. In addition, the home care organization or domestic home care aide referral-agency organization shall do all of the following:
- (1) Ensure any staff person, volunteer, or employee who has contact with clients, prospective clients, or confidential client information that may pose a risk to the clients' health and safety has met the requirements of Section 1796.23 before being hired.
- (2) Require home care aides to demonstrate that they are free 40 of active tuberculosis disease, pursuant to Section 1796.45.

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(3) A home care organization shall immediately notify the department when the home care organization no longer employs an individual as an affiliated home care aide.

- (b) This section shall not prevent a licensee from requiring a criminal record clearance of any individual exempt from the requirements of this section, provided that the individual has client contact.
- SEC. 15. Section 1796.44 of the Health and Safety Code is amended to read:
- 1796.44. (a) A home care organization licensee shall ensure that, prior to providing home care services, an affiliated home care aide shall complete the training requirements specified in subdivisions (b) and (c). A *domestic* home care *aide* referral agency *organization* shall ensure, prior to that person being referred to a client, that a registered home care aide demonstrate proficiency as provided in subdivision (d).
- (b) An affiliated home care aide shall complete a minimum of five hours of entry-level training prior to presence with a client, as follows:
- (1) Two hours of orientation training regarding his or her role as caregiver and the applicable terms of employment.
- (2) Three hours of safety training, including basic safety precautions, emergency procedures, and infection control.
- (c) In addition to the requirements in subdivision (b), an affiliated home care aide shall complete a minimum of five hours of annual training. The annual training shall relate to core competencies and be population specific, which shall include, but not be limited to, the following areas:
 - (1) Clients' rights and safety.
- (2) How to provide for and respond to a client's Activities of daily living needs, including how to provide for and respond to a client's daily needs.
- (3) How to *detect*, report, *and* prevent, and detect abuse and neglect.
- (4) How to assist Assisting a client with personal hygiene and other home care services. hygiene.
- (5) If transportation services are provided, how to safely transport a client.
- 39 (5) Safely transporting clients, if transportation services are 40 provided by the registered home care aide.

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- 1 (6) Infection control.
- 2 (7) Basic safety precautions.
- 3 (d) A registered (1) An independent home care aide who is 4 being referred by a domestic home care aide referral—agency 5 organization shall annually complete a proficiency exam that 6 includes all of the following topics:
- 7 (1)
- 8 (A) Clients' rights and safety.
- 9 (2)
- 10 (*B*) Activities of daily living, including how to provide for and respond to a client's daily needs.
- 12 (3)
- 13 (C) How to detect, report, and prevent abuse and neglect.
- 14 (4)
- 15 (D) Assisting clients with personal hygiene.
- 16 (5)
- 17 (E) Safely transporting clients, if transportation services are provided by the registered home care aide.
- 19 (6
- 20 (F) Infection control.
- 21 (7)

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- 22 (G) Basic safety precautions.
- 23 (2) An independent home care aide who does not complete the 24 proficiency exam shall not be eligible for referral to prospective 25 clients.
 - (e) The entry-level training and annual training on department-approved job-related topics described in subdivisions (b) and (c) may be completed through an online training program.
 - (f) The proficiency examination required pursuant to subdivision (d) may be administered by an online service or through a written examination administered by the home care referral agency.
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- 33 (f) A registered home care aide who-possessed possesses a 34 current and valid certification from the State Department of Public
- 35 Health as a Certified Nurse Assistant or Certified Home Health
- 36 Aide is exempt from the examination requirement of subdivision
- 37 requirements of subdivisions (c) and (d).
- 38 SEC. 16. Section 1796.45 of the Health and Safety Code is amended to read:

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1796.45. (a) An individual hired to be an-affiliated independent home care aide on or after January 1, 2015, or a registered home care aide entering into an agreement with a domestic home care aide referral-agency organization after January 1, 2016, shall be submitted to an examination 90 days prior to employment or the effective date of the agreement or within seven days after employment or the effective date of the agreement to determine that the individual is free of active tuberculosis disease.

- (b) For purposes of this section, "examination" means a test for tuberculosis infection that is recommended by the federal Centers for Disease Control and Prevention (CDC) and that is licensed by the federal Food and Drug Administration (FDA) and, if that test is positive, an X-ray of the lungs. The aide shall not work as a registered or affiliated home care aide unless he or she obtains documentation from a licensed medical professional that there is no risk of spreading the disease.
- (c) An affiliated home care aide whose employment with a home care organization began before January 1, 2015, shall submit to the examination described in subdivision (a) before July 1, 2015.
- (d) After submitting to an examination, a registered or affiliated home care aide whose test for tuberculosis infection is negative shall be required to undergo an examination at least once every two years. Once a registered or affiliated home care aide has a documented positive test for tuberculosis infection that has been followed by an X-ray, the examination is no longer required.
- (e) After the examination, a registered or affiliated home care aide shall submit, and the home care organization or *domestic* home care *aide* referral agency organization shall keep on file, a certificate from the examining practitioner showing that the registered or affiliated home care aide was examined and found free from active tuberculosis disease.
- (f) The examination is a condition of initial and continuing employment with the home care organization. The examination is also a condition of a registered home care aide's initial and continuing agreement with a *domestic* home care *aide* referral agency organization. The registered or affiliated home care aide shall pay the cost of the examination.
- (g) A registered or affiliated home care aide who transfers employment from one home care organization to another or a registered home care aide entering into an agreement with a

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domestic home care aide referral-agency organization shall be 2 deemed to meet the requirements of subdivision (a) or (c) if the 3 registered or affiliated home care aide can produce a certificate 4 showing that he or she submitted to the examination within the 5 past two years and was found to be free of active tuberculosis 6 disease, or if it is verified by the home care organization previously employing him or her or by the *domestic* home care *aide* referral 8 agency organization that previously had an agreement with him or her that the home care organization or *domestic* home care *aide* 10 referral agency organization has a certificate on file that contains 11 that showing. 12

SEC. 17. Section 1796.50 is added to the Health and Safety Code, to read:

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1796.50. (a) A *domestic* home care *aide* referral—agency *organization* licensee shall pay the following fees:

- (1) A 24-month initial license fee, as prescribed by the department in an amount sufficient to cover the reasonable costs of administering the program, for a new *domestic* home care *aide* referral—agency *organization* licensee not currently licensed to provide home care services in the state.
- (2) A two-year renewal fee, as determined by the department in an amount sufficient to cover the reasonable costs of administering the program, based on the number of office locations operated by the licensee providing registered home care aides to clients.
- (3) Other reasonable fees as prescribed by the department necessary for the administration of this chapter.
- (b) The fees collected shall be deposited into the Home Care Fund pursuant to subdivision (b) of Section 1796.47.
- SEC. 18. Section 1796.51 of the Health and Safety Code is amended to read:
- 1796.51. In order to carry out the provisions of this chapter, the department may establish procedures for the receipt, investigation, and resolution of complaints against home care organizations and *domestic* home care *aide* referral—agencies organizations.
- 37 SEC. 19. Section 1796.52 of the Health and Safety Code is 38 amended to read:
- 39 1796.52. (a) The department may review and, if it determines 40 necessary, investigate complaints filed against home care

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organizations or *domestic* home care *aide* referral—agencies *organizations* regarding violations of this chapter or any rules or regulations promulgated under this chapter.

- (b) The department shall verify through random, unannounced inspections that a home care organization or *domestic* home care *aide* referral—agency *organization* meets the requirements of this chapter and the rules and regulations promulgated under this chapter.
- (c) An investigation or inspection conducted by the department pursuant to this chapter may include, but is not limited to, inspection of the books, records, or premises of a home care organization or *domestic* home care *aide* referral—agency organization. A home care organization or home care referral agency's An organization's refusal to make records, books, or premises available shall constitute cause for the revocation of the home care organization or home care referral agency's organization's license.
- (d) Other than maintaining the home care registry, the department shall have no oversight responsibility regarding registered home care aides.
- SEC. 20. Section 1796.53 of the Health and Safety Code is amended to read:
- 1796.53. A duly authorized officer, employee, or agent of the department may, upon presentation of proper identification, enter a home care organization or *domestic* home care *aide* referral agency organization during posted business hours, with or without advance notice, to secure compliance with, or to prevent a violation of, any provision of this chapter or any provision promulgated under this chapter.
- SEC. 21. Section 1796.55 of the Health and Safety Code is amended to read:
- 1796.55. (a) A home care organization or *domestic* home care *aide* referral agency *organization* that operates in violation of any requirement or obligation imposed by this chapter or any rule or regulation promulgated under this chapter may be subject to the fines levied or licensure action taken by the department as specified in this chapter.
- (b) When the department determines that a home care organization or *domestic* home care *aide* referral—agency organization is in violation of this chapter or any rules or

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regulations promulgated under this chapter, a notice of violation shall be served upon the licensee. Each notice of violation shall be prepared in writing and shall specify the nature of the violation and the statutory provision, rule, or regulation alleged to have been violated. The notice shall inform the licensee of any action the department may take under this chapter, including the requirement of a plan of correction, assessment of a penalty, or action to suspend, revoke, or deny renewal of the license. The director or his or her designee shall also inform the licensee of rights to a hearing under this chapter.

(c) The department may impose a fine of up to nine hundred dollars (\$900) per violation per day commencing on the date the violation was identified and ending on the date each violation is corrected, or action is taken to suspend, revoke, or deny renewal of the license, whichever comes first.

- (d) The department shall adopt regulations establishing procedures for notices, correction plans, appeals, and hearings.
- SEC. 22. Section 1796.61 of the Health and Safety Code is amended to read:
- 1796.61. (a)—The provisions of this chapter that apply to registered and affiliated home care aides—and, to home care organizations, and to domestic home care aide referral organizations shall become operative on January 1, 2015 2016.
- (b) (1) The provisions of this chapter that apply to home care referral agencies shall become operative on January 1, 2016.
- (2) A home care referral agency applicant that submits an application prior to January 1, 2016, shall be authorized to provide registered home care aides to clients without meeting the requirements of Section 1796.45 until July 1, 2016.
- (3) The applicant described in paragraph (2) shall meet all the requirements of this chapter no later than July 1, 2016.
- SEC. 23. Section 1796.63 of the Health and Safety Code is amended to read:
- 1796.63. The department shall adopt, amend, or repeal, in accordance with Chapter 3.5 (commencing with Section 11340) of the Government Code, any reasonable rules, regulations, and standards as may be necessary or proper to carry out the purpose and intent of this chapter and to enable the department to exercise the powers and perform the duties conferred upon it by this chapter, not inconsistent with any of the provisions of any statute of this

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state. Notwithstanding the rulemaking provisions of the 1 2 Administrative Procedure Act (Chapter 3.5 (commencing with 3 Section 11340) of Part 1 of Division 3 of Title 2 of the Government

4 Code), the department may implement and administer this chapter 5 through written directives, without taking regulatory action, subject 6

to the limitations provided in subdivision (b).

- (a) The department shall post any proposed rules promulgated under this section on its public Internet Web site no later than 90 calendar days prior to the effective date of the proposed rule, which shall also include notification to the public regarding how members of the public may comment, including the date on which those comment must be received in order to be considered by the department.
- (b) The department's authority to implement and administer this section through written directives shall expire no later than 12 months after the written directives are promulgated and posted on a public Internet Web site, or upon the effective date of regulations promulgated in accordance with the Administrative Procedure Act (Chapter 3.5 (commencing with Section 11340) of Part 1 of Division 3 of Title 2 of the Government Code), whichever occurs sooner.
- 22 SEC. 24. No reimbursement is required by this act pursuant to 23 Section 6 of Article XIIIB of the California Constitution because the only costs that may be incurred by a local agency or school 24 25 district will be incurred because this act creates a new crime or 26 infraction, eliminates a crime or infraction, or changes the penalty 27 for a crime or infraction, within the meaning of Section 17556 of 28 the Government Code, or changes the definition of a crime within 29 the meaning of Section 6 of Article XIII B of the California 30 Constitution.